

# Youth Ambassador Programme

## Application information pack

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Are you a young person aged 16–24?

Are you passionate about supporting young people in their career?

Do you want to be an advocate for other young people in the Northwest? If so, we want to hear from you!



# About Career Connect

Career Connect provides personalised careers support and professional training. We help people to get a job, move into training or education, or plan their next steps.

We specialise in four key areas:

- Careers support for Young People
- School and College Careers Services
- Justice Services
- Training and Development

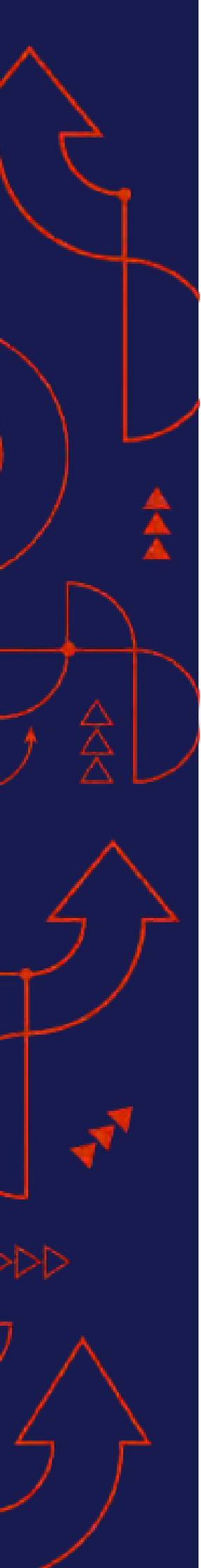
## Our Youth Agreement



We will ensure our services are:

- Delivered by friendly and approachable staff
- Easy to access
- Respectful of the needs of young people
- Understanding and celebrating that all young people are different
- Person centred

In support of this, we want to hear the views of young people about the services they receive or need – and this is how our Youth Ambassadors make a difference.



## Our Vision

A society where every individual realises their potential.

## Our Mission

To enable more people to access and succeed in education, training and employment.

## Our Values

### **Innovative:**

- Constantly learning and evolving. Our services are designed to bring the most benefit for our participants.

### **Collaborative:**

- We achieve more, together. We build strong connections with our participants everyday.

### **Equitable:**

- Diversity is strength. We take action to promote inclusion and recognise that people start from different places.

### **A Voice:**

- We're a voice for those we serve, every day. We amplify our participants' voices in individual, local and national settings. Participant feedback shapes our work.

# Youth Ambassador Programme

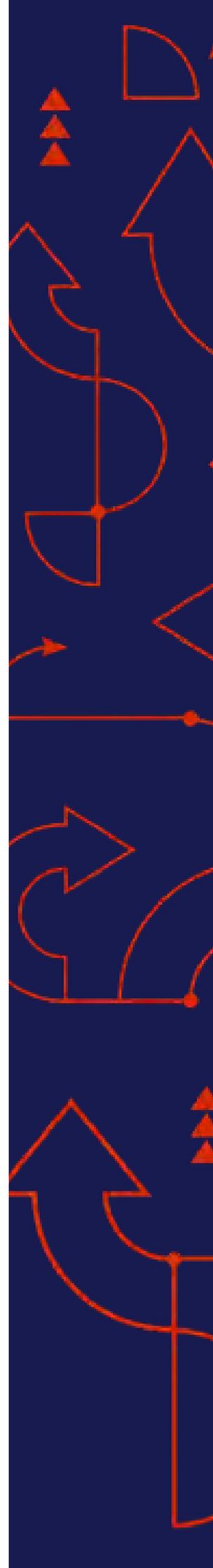
We are looking for enthusiastic, committed and dependable young people to join our Career Connect Youth Ambassador Programme.

## What is a Youth Ambassador?

- A Youth Ambassador is a young person who has a voluntary role with Career Connect to provide valuable feedback that will help us to create the best possible service for young people. This feedback will contribute to the wider 'user voice' strategy within the charity.
- Youth Ambassadors' voices help us align all aspects of our organisation, from discussing career paths to shaping our charity's future plans, based on the real-life experiences of those we work with.

### Did you know?

At Career Connect, we value Article 12 of the UN Convention on the Rights of the Child. This right states that every child has the right to be listened to and taken seriously. We aim to facilitate this for our young people.



# About the programme



## Overview

Our Youth Ambassador programme is an initiative designed to empower young individuals to use their voice.

Through a combination of training, skills development, consultation, and participation, ambassadors will gain valuable experience and contribute to our organisational goals, missions and values.

## Our Goal

Our goal is to create a safe, inclusive and friendly group of young people that represent Career Connect.

These young people will participate using their voice to inform and shape Career Connect services so we can best benefit the young people we work with.



# Frequently asked questions

## How old do you need to be?

16- 24 years old.

## How long is the programme?

The programme is one year, with the option to progress into a second year ambassador role. This programme runs March-February, with interviews taking place in February.

## How often do we meet?

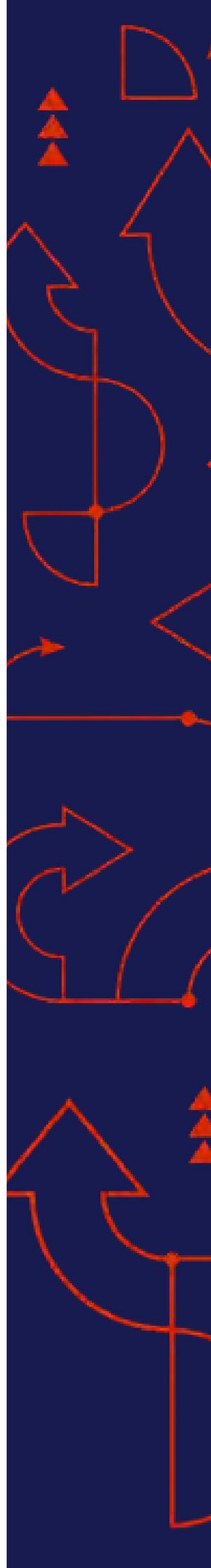
We will meet once a month for two hours between 5:30pm and 7:30pm, taking turns on the location in which we meet. This will be in Liverpool, then an online session, and then in Manchester. This will repeat throughout the year, travel help (train costs) and refreshments will be provided.

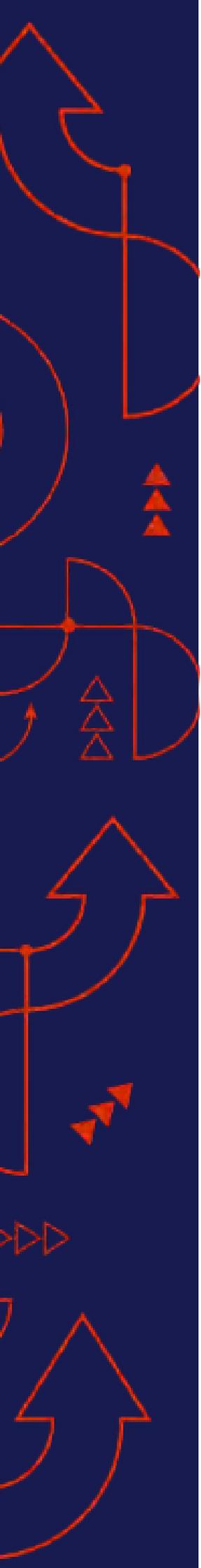
## Do you need any qualifications?

No, you just need to have a passion for getting involved and providing meaningful feedback and insights from a young person's perspective. We would prefer that you know or have accessed Career Connect services in the past, but it is not essential.

## How many Ambassadors are there?

There will be 12-15 young people that represent Career Connect as Youth Ambassadors.





## First Year Youth Ambassador role:

### Training

Each Ambassador will complete training in essential skills and knowledge. This training will equip you with the necessary tools to excel in your role. Topics include: healthy communication, problem-solving, critical thinking and confidence.

### Skills Development

Ambassadors will participate in workshops aimed at enhancing their soft skills. These workshops cover areas such as communication, leadership and project management. Upon completion, ambassadors will receive certificates for the skills they have acquired.

### Participation

Ambassadors will have dedicated opportunities to provide insights. The Ambassadors can actively engage in relevant events and activities, which will give them hands-on experiences that provide meaningful impact within Career Connect.

### Events/ Research (optional)

**Event Representation:** Ambassadors will have the opportunity to represent our organisation at least once a year.

**Peer Research:** Ambassadors can choose to support the development of a research project.

## Second Year Ambassador role:

The Youth Ambassador Programme offers an **optional**, invite-only second-year experience, providing young individuals with opportunities for leadership, mentorship, practical experience, and professional growth. Second Year Ambassadors will also receive further training in these areas.

### Leadership and Mentorship

Returning Ambassadors will have the chance to refine their leadership and mentorship skills by supporting new ambassadors.

This collaborative approach fosters growth and encourages the exchange of fresh perspectives.

### Professional and personal growth

Participation in the programme strengthens networks and supports ongoing professional development.

Additionally, working closely with staff members will provide valuable practical experience and insights into programme operations.



## The Rewards:

### So, what will you get in return for your hard work?

- Training, skills sessions and upskilling workshops that are tailored to you
- An experience to enhance your CV/applications
- Having your voices heard by policymakers
- Changes made to the Career Connect community and service based on your feedback and advice
- Monthly meetings with other Ambassadors where you will meet new people and make new friends
- Certificates of participation for training sessions
- Representation on social media
- Networking opportunities
- Potential for work experience opportunities within Career Connect
- Fun, team building days to get to know each other and socialise
- Using your voice to make a difference for our young people



## What qualities do I need?

- Be passionate about Youth Voice and representing other young people
- Friendly and approachable
- Reliable, committed and dependable
- Willing to help others
- Can confidently voice their opinions and ideas in a variety of different ways

## I'm interested, what now?

If you are looking to apply or want to chat about the programme you can get in touch with your adviser or email ([jessica-rose.mason@careerconnect.org.uk](mailto:jessica-rose.mason@careerconnect.org.uk)) who will direct you to our 'Expression of interest' form.

Alternatively, you can use this link:

[Youth Ambassador- Expression of Interest form.](#)

Or scan this QR code:



**The next round of recruitment will begin October 2026**