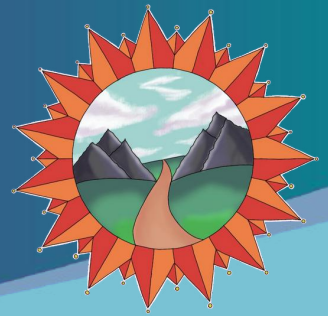


Connect To Your Future

Update: September 2022



Our Young People

Throughout July, Career Connect Youth Voice Co-Ordinator Evie has travelled across Manchester, talking to young people about our Connect To Your Future programme.



She spoke to 15 young people aged 15-19 from areas including Trafford, Salford, Wigan, Bolton and Tameside about how we contact them, how we use social media and how we can better reach young people not in education, employment or training.

Connect To Your Future is made possible through funding via Greater Manchester Combined Authority from the European Social Fund.

Contact

Of young people we spoke to...

100% like to be contacted once a week and are happy for it to be a quick check in to see if they need anything or to ask how they are.



Activities

100% think activities run by us are a good way to engage young people. These include creative workshops, skills sessions and active events.



Venues

86% said they liked the venues we meet them in and had no improvements to the centres.



Feedback Sessions

100% feel they understand what was being discussed in focus groups. 90% feel they were listened to and taken seriously at feedback sessions.





Tea & Coffee

What you said...

"The venue didn't have refreshments."

What we did...

Key workers now arrange refreshments if requested in advance.

Parents

"Parents could be more informed about the programme."

We created a survey to better understand parents' needs & how we can support them to help us develop the programme.

Social Media

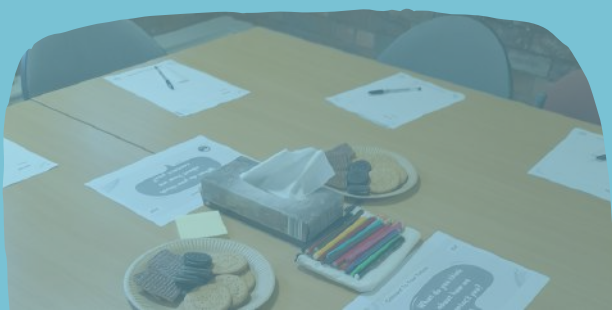
"Social media should feature more real-life people in activities and getting careers advice."

Staff have been collecting more images and videos of the interaction with young people to be shared on social media.

Meeting Rooms

"One of the meeting rooms makes my anxiety bad."

Our key worker selected a meeting room that felt more comfortable for the young person.



What you said...

What we did...



TikTok

"We all go on TikTok and think it should be used as a platform to promote the service."

We now have a new TikTok channel to promote our services.



Text

"We prefer being contacted by text and reminder texts are really helpful."

Our key workers use text as a primary form of contact and send reminder texts where practical to do so.



Colours

"Bright colours are our favourite on social media and flyers."

We are making sure social media posts & flyers have bright colours to make them enjoyable to look at.



Schedule

"It helps to meet with our key worker on a scheduled basis."

Key workers try to keep meetings on a similar schedule for example every Tuesday at 1pm.



What you said...

What we did...

Flexibility

"We like that key workers are flexible & we can rearrange sessions if needed."

Our key workers continue to be flexible to your needs, when arranging meetings or providing support.

Friendly & approachable

"We love that key workers are friendly & approachable."

Our key workers continue to be supportive, kind and accessible.

NEET young people

"The best ways to access young people are through local parks, gyms & shopping centres"

We are creating new ways for key workers to get into more public spaces to speak to NEET young people.

Focus Group

"We felt anxious attending the focus group as we didn't know who the Youth Voice Coordinator was."

We created an intro card about our Youth Voice Coordinator to help young people feel more comfortable when first meeting her.



Hi! I'm Evie!

My job is to listen to the opinions of our young people, so we can ensure that Career Connect provides the services that they need and want.

I'd love to have a chat with you!

Before we meet, here's a little bit of info about me:

- Hometown:** Leicester (I sound posher than I am)
- Pets:** Three cats (does that mean I'm a crazy cat lady?)
- Favourite pastime:** True Crime and sleeping
- Favourite food/drink:** Pizza & coffee (separately of course)
- Favourite place:** The beach
- Favourite film:** Too many to say

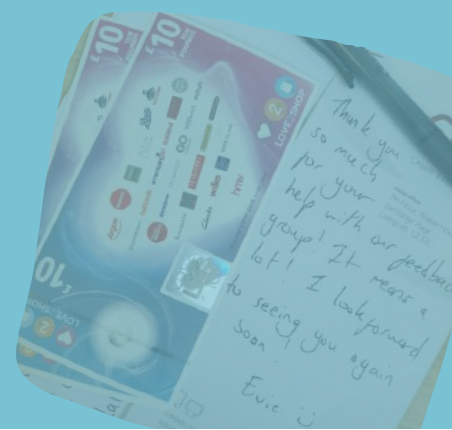
Check out my TikTok introduction video.



Career connect

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Coming up...

We love receiving the feedback you give about our service. This is just the beginning!

We want to continue hearing from our young people to develop our services even further.



Our next feedback session will be in November.

Want to join us in having your voice heard by our charity?

Let us know! We would love to have you!

Have some feedback?
Write it here and hand me back to your advisor!

Or contact Evie!
0743 599 6795
evie.chambers@careerconnect.org.uk

Or scan me to fill out our feedback form!

A huge thank you to those young people who gave their time and opinions for this newsletter.

For further information or to join the next focus group, contact Evie Chambers

 **0743 599 6795**

 **evie.chambers@careerconnect.org.uk**

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