

Youth Involvement Update

January 2023

Career Connect Youth Ambassadors

Having interviewed young people across Liverpool, Wirral and Manchester, we are happy to announce that we have selected 12 young people to join us at Career Connect as part of our Youth Ambassador programme.



The Ambassadors give vital feedback on the service that we offer to young people through focus groups, 'mystery shopper' exercises and by meeting with our key decision makers.

Some of our Ambassadors' comments:

"I want young people to know they can still have their voices heard and achieve the same as everyone else regardless of mental health issues or disabilities."

"I want to give young people, especially those who are adopted, a voice for others to understand."

"I want to put all my skills to the test and help people become more confident and make sure their voices are heard."

An Ambassador attended one of our Board meetings and presented their views on the help young people need when making decisions about their futures. 3 Ambassadors attended a meet and greet event in Sefton and talked to local councillors, commissioners and key influencers in youth career services about their experience of being NEET. We can't wait to see how their support can help the charity to develop.

Thank you to everyone who applied, or recommended young people. Keep an eye on our website for an introduction to our Youth Ambassadors in January.

Manchester & Liverpool focus groups

Youth Voice Coordinator Evie Chambers travelled to Manchester recently to talk to young people about the service we provide and discuss any changes we could make.

What you said...

"Sometimes, it can be hard to talk to our advisor, if we're in a public space."

"It would be good to have more representation of Muslim people on the social media pages."

What we did...

Our advisors will check where is best for you to have a meeting, so you can feel comfortable talking to us.

We've added a wider range of young people in our Manchester Twitter header and local case studies.

Evie also spoke to young people from Liverpool city region about their local service. We are currently working on delivering changes, based on suggestions they have made.

Career Connect Impact Report 2021/22



Our newly-released Impact Report features some fantastic stories about the people we've helped in the past year. Check out the report by clicking [HERE](#).

We love to celebrate the success of young people we've supported. So, if you've accessed one of our services and want to share your story, contact Evie Chambers via the details at the end of this newsletter.

Wirral European Social Fund

Our Wirral team has been working with many young people to provide support in their career needs in areas such as writing applications, structuring CV's and preparing for interviews.

As part of this service, young people fill out a feedback form about how they found the service and how supportive their advisor was.



100% of young people surveyed ranked our advisors 4 or 5 out of 5 on how supportive and welcoming they were

Comments from young people included:

"The support given was very beneficial and inspiring. I would definitely recommend to anyone needing career advice. It has made me feel very motivated."



European Union
European
Social Fund

"I feel I can talk to my mentor as he listened to me and helped me to understand my options – now I know where I am going."

"I came in not sure what to do but my advisor helped me a lot and I know what I need to do."

To access this support, contact Career Connect Wirral on

✉ adviser@careerconnect.org.uk

☎ 0151 556 2620

Connect To Your Future

We are constantly working with young people on our Connect To Your Future programme via focus groups, feedback forms and 1:1 feedback sessions. Recent feedback has led to the improvement of our documents and Action Plan, to better suit the needs of young people. We have also created a monthly planner.

Connect To Your Future is also creating a Youth Charter with the help of young people on the programme. Keep an eye out for updates in our forthcoming Connect To Your Future newsletter.

St Helens Community Renewal Fund

Our St Helens team has been working super hard to support young people in their careers. We gathered feedback from those we've supported, to find out what they like about the service and whether we can improve it.

Comments from young people included:

"I was always made to feel very welcome."

"10/10 the experience helped me become more open to job opportunities."

"I am completely satisfied with this project because it is solely due to the career advice from my advisor that I now know what I would like to do with my life in terms of my education and employment."

93% of young people on the programme rated our advisors 10/10 for helping them create a plan to achieve their goals.

89% rated our advisors as 10/10 for their advice on education, employment and training opportunities in their area, and for listening to them.



Priorities for 2023...

We are looking forward to developing our Youth Ambassadors through training and skills to further enhance the service we offer to young people.

We are looking into improving our social media channels to include more inspiring stories and images of the young people that we support.

We'll be telling young people about how their voice has affected the services we provide, so they can clearly see the difference they are making.

We also want to get more young people in front of key decision makers, to ensure their voices are heard by those in the community who are in a position to make changes.

How can you help?

We want to hear from young people, to learn more about what is important and how we can make our services better.

Do you have an idea, feedback or suggestion?

To share your views and find out how you can get involved in our Youth Voice work

Contact Evie Chambers



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