

Connect To Your Future Youth Promise



Connect To Your Future is made possible through funding via Greater Manchester Combined Authority from the European Social Fund.



Connect To Your Future

Youth Promise



What you can expect from us

- Mentors who care about helping you with your needs
- If we don't know something, we'll help you find it
- Positive, motivational, & inspiring support to build your confidence
- Contact at least once a week
- Help to make an Action Plan so you can reach your goals in the way you want
- Finding opportunities such as apprenticeships, traineeships & jobs
- Support in finding & applying for college courses
- Accurate records about our work together with protection of your data/privacy
- If you have any questions/requests, we'll usually respond within 3 working days
- Being flexible with appointments – times, dates, & places to suit you
- We will try our best never to delay/cancel appointments
- You will always be able to give open & honest feedback to us
- If you have a complaint, we will acknowledge them & respond within 7 days
- We will learn from your feedback about what works & what you didn't like

What we can expect from you

- Honesty about what you want & any challenges
- Be open to advice, new ideas & take support to help you achieve your goals
- Help us to create your Action Plan
- Keep working hard step by step to achieve your goals
- Responding each week to calls & messages from your mentor
- Meeting up once a month to review your progress
- A final meeting at the end to see how far you've come!

Name: _____ Key Worker: _____

Signed: _____ Signed: _____

Date: _____